



## February 2011 Newsletter

Welcome to February's Monthly Newsletter. We would welcome your comments or any information which you feel would be useful to other members and organisations, please contact [Suzanne@noee.co.uk](mailto:Suzanne@noee.co.uk)

### The 2011 North of England Excellence Awards

The venue for this year's Prestigious North of England Excellence Awards has been selected as Lancashire Cricket Club, on 20<sup>th</sup> October. The deadline for Excellence Award applications has been extended to the 31<sup>st</sup> March for the following sectors:

- Private Organisations with fewer than 250 employees
- Private organisations with 250 or more employees
- Public organisations with fewer than 250 employees
- Public organisations with 250 employees or more
- Voluntary Charity and 'Not for Profit' of any size
- Educational Establishments of any size

### Special Awards

For those businesses wishing to enter the Special Awards Categories, applications will have to be received by the 31<sup>st</sup> July.

#### Special Awards Categories:

Leadership; Learning & Development; Customer Service Excellence; Innovation; Lean; Sustainability

#### This month's event:

**North of England Excellence  
Breakfast Seminar**

**Free to NoEE/BQF Joint Members**

**£25 plus VAT to Non-Members**

**'EFQM Levels of Excellence - an introduction'**

**08:00am to 10:00am 23rd February 2011**

**International Business Centre, Delta Crescent, Warrington,  
WA5 7WQ**

**Confirm Your Free Place Now  
[events@noee.co.uk](mailto:events@noee.co.uk)**

### North of England Excellence

#### Dates for your Diary

**14<sup>th</sup> April 2011  
Lean Conference**

**18<sup>th</sup> June Leading  
Change  
Conference\***

**20<sup>th</sup> October 2011  
North of England  
Excellence  
Awards,  
Lancashire  
Cricket Club**

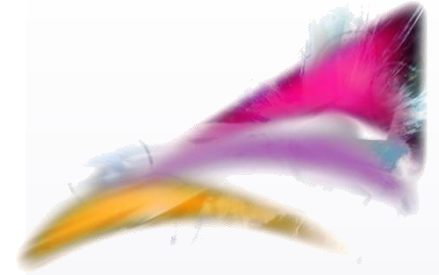
*\*An update on the  
time and location of  
these events will be  
published in the next  
Newsletter*

## THE 2011 NORTH OF ENGLAND EXCELLENCE

### LEAN CONFERENCE

#### 'USING LEAN IN TIMES OF ECONOMIC UNCERTAINTY'

Wednesday 14<sup>th</sup> April, Haydock Park Racecourse, 0930 - 1600



A one day conference for organisations seeking practical ways to transform business performance using LEAN principles. LEAN is a practical and effective method used in public and private sectors to successfully

- Deliver operational excellence
- Identify and eliminate waste
- Improve the effectiveness and efficiencies of processes creating higher quality and increased capacity.

#### Increase your understanding of how

- Leaders drive business improvement programmes through creation of a clear vision of success and tactical application of LEAN methods
- Large and small public and private sector companies transform business performance and culture using LEAN methods, achieving high levels of customer satisfaction
- Businesses have reinvigorated people, processes, and management practices to create operational excellence
- Underperforming processes can be fixed through practical application of LEAN

**Book NOW to reserve your place(s)**

**Cost: Members: £125 + VAT Non Members: £175 + VAT**

A VAT invoice will be raised upon receipt of your booking - Please note cancellations cannot be reimbursed

For further information contact:

Phone: 01925 715245 Email: [events@noee.co.uk](mailto:events@noee.co.uk)

[www.northofenglandexcellence.co.uk](http://www.northofenglandexcellence.co.uk)



The Chartered Quality Institute  
Greater Manchester Branch Event

*'the EFQM Excellence Model and gaining EFQM 5-Star Status'*

6:30pm to 8:00pm, 12<sup>th</sup> May 2011

Maxwell Building, University of Salford

To Confirm Your Free Place or for further details Contact:  
[chris.cowap@gmail.com](mailto:chris.cowap@gmail.com)

