

## Issue 4 Newsletter June 2011

For those that have gained  
Recognition.....

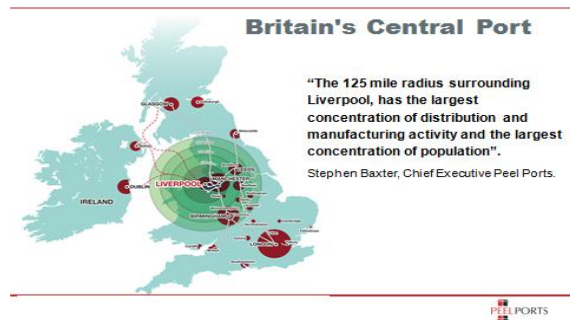
Congratulations to NoEE Members and supporters recognised in the Queen's Birthday Honours.....  
Roz Brown, CEO of South Yorkshire Probation was awarded the OBE. Tony Hawkhead CEO of the Groundwork Federation a Knighthood.

### Congratulations also go out to.....

Our founder Members Milliken and the Co-operative Group, on being included in the Sunday Times 60 Best Green Companies.  
South Yorkshire Probation recently achieved accreditation as Recognised for Excellence (4 stars) EFQM Levels of Excellence.

*For more details of EFQM Levels of Excellence accreditation, contact Dave Rusk 07710238257 [daverusk@compuserve.com](mailto:daverusk@compuserve.com)*

### Congratulations to Peel Ports



A real Success story hit the UK headlines with another NoEE member currently using the Excellence Toolkit, Peel Ports, part of the Peel Group, a diverse conglomerate owning, amongst other things, John Lennon Airport and the Trafford Centre. You may have seen Peel Ports MD, Gary Hodgson, on BBC North West recently when the Mersey Ports Master Plan was launched. The Peel Group propose a £50bn **yes fifty billion!** regeneration initiative over the next 50 years, although the Master Plan covers "just" the next 20 years and will almost double the amount of tonnage the North West Ports are able to handle.

### Dates for your Diary

**27<sup>th</sup> June**

Excellence Journey, WDH Castleford 10:30 -15:00

**5<sup>th</sup> July**

Delivering the Impossible Liverpool

**13<sup>th</sup> July**

Introduction to the Excellence Model Warrington

**31<sup>st</sup> July**

Special Awards Deadline

**22<sup>nd</sup> September**

Annual Leadership Conference Haydock

**28<sup>th</sup> September**

Excellence and Business Transformation Conference Newcastle

**11<sup>th</sup> October**

Introduction to the Excellence Model Newcastle

**11<sup>th</sup> October**

Mental Toughness / Resilient Management Warrington

**18<sup>th</sup> October**

Knowledge Management / Ageing Workforce Warrington

**8<sup>th</sup> November**

CSR/ Sustainability Newcastle

**8<sup>th</sup> November**

Introduction to the Excellence Model Cardiff

**10<sup>th</sup> November**

Annual Excellence Awards Ceremony & Gala Dinner, Lancashire Cricket Club

**15<sup>th</sup> November** Mental

Toughness / Resilient Management Cardiff

**6<sup>th</sup> December** Risk

Management Newcastle

**8<sup>th</sup> December**

Sales & Marketing Warrington

In the first half of the 20<sup>th</sup> Century the Port of Liverpool employed around 25,000 dockers and other workers. Today that figure stands at around 400 with more tonnage passing through the port than ever before. How about that for productivity improvement? Peel Ports are in the midst of their third annual self assessment against the Excellence Model, facilitated by North of England Excellence. EFQM has been the framework to guide the Peel Ports' improvement journey and the company will apply for the 2012 North of England Excellence Award.



**Annual Leadership Conference  
Haydock Park Racecourse  
22<sup>nd</sup> September**

**Supported by the British Quality Foundation**

[events@northofenglandexcellence.co.uk](mailto:events@northofenglandexcellence.co.uk)

## **The 2011 North of England Excellence Awards**

### **Innovation Workshop for Award Winner**

At the 2010 North of England Excellence Awards, First Transpennine Express was recognised for its achievements and received a prize of an Innovation Workshop from 'Liveinnovation' an organisation specialising in practical applications of innovation. A cross section of managers from across the FTPE business recently participated in a thought provoking workshop applying tools and techniques to real business issues, recognising the importance of uninhibited divergent thinking to generate new ideas. Martin Jones of live innovation said, "It was great to see the burst of enthusiasm as imaginative ideas were developed and minds were energised with possibilities."

### **2011 Awards Special Category Award Innovation**

Liveinnovation is offering prizes of 1 day's consultancy (worth £1000 each) to the top 3 entries in this year's category for Innovation. Closing date 31<sup>st</sup> July.

[http://www.northofenglandexcellence.co.uk/Resources/pdf/2011\\_register\\_innovation.pdf](http://www.northofenglandexcellence.co.uk/Resources/pdf/2011_register_innovation.pdf)

<http://www.northofenglandexcellence.co.uk/roll.asp>

*Has your business achieved something special? Is there an individual that has exceeded all challenges? Then why not enter our Special Awards Category.*

## **URENCO SUSTAINABILITY AWARD**

C-tech will award the top 2 entries with 1 days free consultancy support - each prize valued at over £1000.

There is still time for you to apply for the Special Award Categories, which has been extended to the 31<sup>st</sup> July.

Special Awards Categories: Leadership; Learning & Development; Customer Service Excellence; Innovation; Lean; Sustainability

[2011 Customer Service - Registration Form](#)

[2011 Innovation - Registration Form](#)

[2011 Leadership - Registration Form](#)

[2011 Lean - Registration Form](#)

[2011 Learning and Development - Registration Form](#)

[2011 Sustainability - Registration Form](#)

## **What are our Leaders made of today and what motivates a Leader to deliver success?**

Do you have successful Leadership in your organisation that warrants recognition, then tell us about it and enter our Special Category Award for Leadership.



## **EFQM 2010 Excellence Model Awareness**

**13<sup>th</sup> July**

**Warrington**

**&**

**8<sup>th</sup> November**

**Newcastle**



**Members £125.00 plus VAT**

**Non Members £250.00 plus VAT**

**Further information and booking email**

[events@northofenglandexcellence.co.uk](mailto:events@northofenglandexcellence.co.uk)

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**Siemens presented a very successful event recently highlighting its success.**



NoEE CEO David Teale was there and commented “It was sold out long before the closing date and hardly surprising. The Siemens team gave a very powerful presentation covering their vision to be a world class provider of drive solutions by 2015, outlining their 8 Strategic Themes, the Siemens Production System, the focus on Continual Improvement, use of Value Stream Mapping and Lean Cell Design, and the crucial role of employees in this. Delegates were fascinated by a unique insight into the approach to business excellence of an EFQM Awards finalist.”

**Here are some of the latest initiatives...**



**Over the coming months the future of business support will be changing. Open the link for further updates and do not miss out on any opportunities and be aware of any upcoming changes.**

<http://blnw.cgmlz.com/blnw/z/lz.aspx?p1=05947435891&p=0&cID=0&cValue=1>

**Business Link Update:**

Business Link ceases to deliver regional business support by 25th November 2011. They will continue to support customers during transition to a new business improvement framework, and remains open for business.

Advisers continue to work with businesses and free advice is available for those looking to start their own business.

The new business improvement framework will provide information and guidance to established businesses and people looking to start a business.

This includes: Business Coaching for Growth commencing January 2012 and a national mentoring network due to start July 2011. Support for individuals looking to start a business.




**Risk Management 1 Day Workshop**  
**6<sup>th</sup> December**  
**Newcastle House, Albany Court, Newcastle**  
**Business Park NE4 7YB**

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**Members £125.00 plus VAT**  
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**Delivering the Impossible**  
**July 5<sup>th</sup>**

<http://www.bqf.org.uk/event/delivering-impossible>

**The Plaza, Old Hall Street, Liverpool**



**The Excellence Journey**  
**Wakefield & District Housing**  
**27th June 2011**  
**10:30 - 15:00**

<http://www.bqf.org.uk/event/excellenc-journey-wakefield-and-district-housing>

**Each month we look for information that we think may be useful to you. If you have any information that you would like us to consider for our next Newsletter please contact us: Tel: 01925 715245**

<http://www.northofenglandexcellence.co.uk/contact-form.aspx>