

North of England Excellence Breakfast Seminar

'EFQM Levels of Excellence - an introduction'

08:30am to 11:00am 6th March 2012

Northern Rail Training Centre, Leeds



During 2012, North of England Excellence will be hosting a series of breakfast seminars designed to add momentum to your improvement journey and perhaps even help you survive and prosper during these difficult times.

We are delighted that North of England Excellence are now able to offer Levels of Excellence - an accreditation which provides a robust assessment, a valuable improvement agenda and the prospect of European-wide recognition. Join us on the 6th March and discover what Levels could do for your organisation.

The programme will entail:

- 8:30 Registration
- 8:50 Welcome and Opening Address
David Teale, Chief Executive, North of England Excellence
- 9:00 Breakfast and Networking
- 9:30 "Where EFQM Levels of Excellence fits into other accreditation systems"
Dave Rusk, Education & Training Director, North of England Excellence
- 9:50 "What the Levels process entails"
Diane Dibley, EFQM Levels Assessor on behalf of the British Quality Foundation
- 10:10 "Our Experiences" (1) Don Jary, Northern Rail
- 10:30 "Our Experiences" (2) Kelly Wilson, South Yorkshire Probation Trust
- 10:50 Q&A
- 11:00 CLOSE

COST: Free to NoEE Members, £25 plus VAT to non members

To secure your place email events@noee.co.uk

This event is supported by The British Quality Foundation

