

North of England Excellence & the British Quality Foundation

Sharing Best Practice Tour

Siemens Energy Services Fossil Newcastle

21st March 2012 - 13:30pm – 15:00pm

Siemens was established in the UK 167 years ago and now employs over 16,000 people in the UK with revenues of over £4 billion. Siemens Energy Services Fossil (ESSF) is an integral part of the Siemens business. Founded as CA Parsons over 100 years ago, the business has evolved to meet the needs of the power generating industry and is responsible for service of gas and steam turbines and generators for major customers including Scottish Power, npower, and Rio Tinto Alcan.

ESSF won the North of England Excellence Leadership Award in 2010 and EFQM Model 2010 is used throughout the business. Delegates will have the opportunity to learn about

- Practical application of business excellence and continuous improvement in an award winning business
- Development of long term business strategies to reflect changing environmental requirements
- Siemens use of business improvement and quality tools

Programme

We start at 12:30pm with a health and safety Briefing. After a buffet lunch there is a presentation from the Siemens Energy team followed by a site visit, and an opportunity for further discussion and questions. The visit will finish by 15:30pm.

Places are limited to 30 delegates. Early booking is recommended.

Cost

£35 plus VAT - North of England Excellence/British Quality Foundation Joint Members

£90 plus VAT MCCI, NECC, and CQI members

£100 plus VAT - non-members

FURTHER INFORMATION & BOOKINGS

For further information or for bookings please call **01925 715245** or email: events@noee.co.uk

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